

OPEN BANKING

Summit VIC



MELBOURNE, SEPTEMBER 23 2020

ZINC Federation Square, VIC



HETAL POPAT

PROGRAMME DIRECTOR AND
HEAD, OPEN BANKING & PSD2

HSBC, UK



LINDA CRAVEN

CHIEF DIGITAL &
INFORMATION OFFICER
DEFENCE BANK



FARAAZ ALI

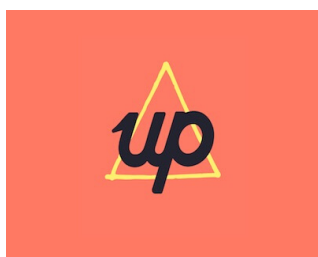
REGIONAL HEAD, DIGITAL
ECOSYSTEMS, OPEN BANKING
& PARTNERSHIPS
DBS BANK



SCOTT WALL

CHIEF INFORMATION OFFICER
BANKVIC

Also hear from:



WHO WILL BE ATTENDING:

- Heads of Technology/ Digital
- Heads of Data
- Heads of Customer Experience
- Heads of Brand & Marketing
- Heads of Risk & Compliance
- Heads of Strategy

KEY TOPICS:

- Open Banking implementation strategies
- Open data and need for cross sector collaboration
- Managing the regulatory environment
- Understanding Customer Data Right rules
- Future of CX across Financial Services

8:30 Registration, coffee & networking

9:00 Welcome remarks from the Chair



DELEGATE SPOTLIGHT 9:10

Implementation challenges for Open Banking

PANEL DISCUSSION

9:30 **Implementing Open Banking**

- Where to start on your Open Banking journey
 - Initial challenges faced
 - Looking at the roadmap for the next 6 to 12 months
- Linda Craven, **Chief Digital & Information Officer, Defence Bank**
Nigel Dobson, **Banking Services Business Domain Lead, ANZ Bank**
Invited Graham Dickens, **Chief Technology Office, Judo Bank**



10:10 Speed Networking

10:40 Morning tea & networking

11:10 **International Keynote Session- Lessons from our Open Banking journey at DBS Bank**

- How to get started with Open Banking and the lessons learned
 - Using ecosystems partnerships, API's and Open Banking to reimagine the customer experience
 - Detailing the use cases being discovered across DBS
- Faraaz Ali, **Regional Head, Digital Ecosystems, Open Banking & Partnerships, DBS Bank**

PANEL DISCUSSION

12:00 **Open Data and the need for greater collaboration**

- The evolving data strategy within Financial Services
- Moving toward customer control and data sharing
- A growing tension between protection, sharing and transparency
- How sharing benefits financial services organisations

Invited Priyanka Parangama, **Chief Data & Transformation Officer, Suncorp**
Ian Jackman, **Head of Data Enablement, Bendigo & Adelaide Bank**

Wednesday 23rd September 2020

1:10 Networking Lunch

PANEL DISCUSSION

1:50 **Modernising your technology landscape to support Open Banking**

- Rethinking banking towards new models that are open, intelligent and platform-based
- Leveraging APIs to enhance customer experiences and drive competitive advantage
- Embracing microservices using modern architectural tools
- Solutions, architectures and support models needed

Scott Wall, **Chief Information Officer, BankVic**
Michael Morris, **Chief Technology Officer, Up Bank**
Damian Fitzgibbon, **Head of Microservices & Batch Enablement, NAB**

INTERACTIVE SESSION

2:30 **Mini Workshops**

The room will be divided into three groups focusing on core business areas. These workshops will create an intimate setting and allow for a more detailed conversations on implementation strategies for Open Banking. The three core areas will be:

- Technology & API Strategy
- Customer Experience, Digital & Marketing
- IT Security, Data Protection & Compliance

3:10 **International Keynote Session- Lessons from our Open Banking journey at HSBC UK**

Hetal Papat, **Programme Director and Head, Open Banking and PSD2, HSBC UK**

3:50 Closing Remarks followed by networking drinks